



## CANCELLATION POLICY

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Our goal at Fairchance Dental Arts is to provide quality dental care in a timely manner. We do understand that illness, emergencies, flat tires, and bad weather do occur! We ask that our patients give us **24 hours** notice, whenever possible, if they are unable to keep their appointment. This allows us time to fill our schedule with other patients who may be waiting for an appointment. We appreciate your understanding and consideration regarding our policy.

- Cancellation or rescheduling of an appointment within 24 hours or more notification will result in *no charge*.
- A failed appointment, or broken appointment, is an appointment that is canceled/rescheduled *without* 24 hours notice OR an appointment where a patient *fails to show up*.
- We do allow for one (1) failed or broken appointment as a courtesy.
- Any additional failed or broken appointments will be charged a fee of \$25 for hygiene appointment and/or \$50 per hour for doctor's appointment(s).
- After three (3) failed or broken appointments, you risk being dismissed from the practice.

To cancel, please call or text **(724) 564-9010**, no matter what time of day or day of the week. You may also cancel your appointment using the confirmation email that is sent to you from Fairchance Dental Arts via Flex, our communications system.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

## Notice of Privacy Practices

I, \_\_\_\_\_, have received a copy of Fairchance Dental Arts Notice of privacy practices at my request. By signing below, I acknowledge the receipt of this Notice regarding my health information.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date